

Shipping & Returns

Shipping Policy

We ship *worldwide and offer standard shipping, signed shipping and tracked shipping. All of our parcels are sent via Royal Mail unless otherwise stated. If you have paid for tracked shipping, you can track your order using the tracking number provided. Standard shipping is not a trackable service.

We primarily use Royal Mail for all of our shipping. Shipping can take anywhere from 5-14 business days after your order has been received and processed. We will confirm once your order has been received and send a tracking number (if you have requested a tracked service) once your order has been shipped to you.

We aim to ship your items:

UK: 3-5 working days

Europe: 5-14 working days

USA: 5-14 working days

ROW: 7-14 working days

Return & Exchange Policy

If you'd like to refund/exchange an item please send us an [email, request an refund/exchange*](#) and we'll get back to you as soon as possible.

When requesting a refund /exchange:

Email and return items for refund within: 14 days of delivery

Ship items for exchange within: 30 days of delivery

Request a cancellation within: 24 hours of purchase

Items that CANNOT be refunded or exchanged

- Worn/Used Item
- Missing hang tag
- Items on sale
- Items damaged by customer fault

We understand that everything isn't for everyone so if you do find yourself needing to refund/exchange an item, please [send us an email](#), within 14 days of receiving your product, with your order number and information on what you'd like to refund/exchange. We will then follow up with instructions on where you need to send your item to and once it has been received, within the 14 days of delivery, and approved, we will make arrangements for the refund/exchange.

you as a buyer are responsible for the shipping and any additional costs related to returning your item for a refund/exchange.

If you have any queries please feel free to [contact us](#).

*Please note we cannot accept refunds or exchanges without the requested email so please let us know before posting your items back to us.

Payment Methods

- Credit / Debit Cards